



Privacy Notice for Service Providers

Deutsche Bank (Suisse) SA (the “Bank”, “we”) recognizes the importance of protecting the personal information which has been transmitted to us. We maintain strict standards of security, measures and procedures which are specially designed to prevent misuse of personal information.

In the context of commissioning our service providers including (regulatory) auditors (“Service Providers”) we may process personal data of the Service Providers’ (i) representative(s) and/or (ii) staff member(s) ((i) and/or (ii) “you”). This privacy notice provides an overview of how we, as controller, collect and process your personal data. It also informs you about your data protection rights.

We kindly ask you to forward this privacy notice to other representatives and staff members of the Service Provider who are involved in providing the respective service(s) to the Bank.

1. Who is responsible for personal data processing and whom to contact in this regard?

Controller:

Deutsche Bank (Suisse) SA
Place des Bergues 3
Case Postale
1211 Geneva 1
Tel: +41 44 227 3786
E-mail: dbs.dpo@db.com

Data protection advisor:

Deutsche Bank (Suisse) SA
Data Protection Advisor
Hardstrasse 201, Prime Tower
8005 Zurich
Tel: +41 44 227 3786
E-mail: dbs.dpo@db.com

2. What sources and types of personal data do we use?

2.1 Sources

We collect personal data that we receive from other representatives and/or staff members of the Service Provider and/or you. Additionally, we may also process personal data that we obtain from other entities within the Deutsche Bank Group or from publicly available sources (e.g., commercial registers, the internet).

2.2 Types of personal data

We may process the following types of personal data:

- **Contact information:** e.g., name, family name, email address, phone number
- **Authentication information:** e.g., signature, clock in/out and photograph (to the extent that work is provided on-site)
- **Products- and services- related information:** e.g., information about tasks, expert knowledge and experience
- **Interaction information:** e.g., written communication, records of phone calls (to the extent that a call is being recorded)

3. On what legal basis and why (purposes) do we process personal data?

We process your personal data in compliance with the provisions of the Swiss Federal Act on Data Protection (FADP) and, to the extent applicable, the EU General Data Protection Regulation (GDPR).

- **For the performance of (pre)contractual obligations**

The processing of personal data is carried out in order to onboard the Service Provider and to engage the Service Provider pursuant to the respective service agreement.

- **For the purposes of our legitimate interests**

Where necessary, we process your personal data to safeguard the legitimate interests pursued by us or by a third party. Examples:

- Reviewing and optimizing procedures
- Managing Service Provider lists
- Asserting legal claims and mounting a defense in the event of litigation
- Ensuring and enhancing the Bank’s IT security and IT operations



- Assure building and system security (e.g., admittance control) to safeguard against trespassers, to gather evidence in the event of robbery or fraud or to document disposals and deposits
 - Preventing, detecting and investigating crimes
 - Handling complaints or requests
 - For risk, credit and compliance management within the Deutsche Bank Group
- **On the basis of your consent**
To the extent that you have provided consent to the processing of your personal data for specific purposes such processing is based on your consent.
 - **For compliance with a legal obligation or in the public interest**
As a bank, we are subject to various legal and regulatory obligations (e.g., contract law, supervisory law, tax law, anti-money laundering). This includes, but is not limited to, identity verification, anti-fraud and anti-money laundering measures, the satisfaction of tax law control and reporting obligations.

4. Who receives or can access personal data?

For the purposes mentioned in this privacy notice, your personal data may be shared with other entities of the Deutsche Bank Group (linked below) or with other service providers.

5. Is personal data disclosed abroad?

Personal data may be disclosed abroad (i.e., transferred abroad or granting access from abroad). Such data disclosure takes place to countries which provide an adequate level of data protection or in the absence of such legislation based on (i) appropriate safeguards (e.g., standard contractual clauses and transfer impact assessment) or (ii) a statutory exception provision (e.g., explicit consent, conclusion or performance of a contract, safeguarding overriding public interests, enforcement of legal claims).

Your personal data may be processed by other entities of Deutsche Bank Group and other recipients (as listed above) in the countries where Deutsche Bank Group operates ([locations](#)).

6. How long is personal data being stored?

We process and store your personal data as long as it is necessary to fulfil the purpose for which the data was collected and to comply with legal and regulatory requirements. In general, the Bank retains personal data for at least ten years after the termination of the contractual relationship with the Bank.

Further, we may preserve relevant information beyond the statutory retention period if it is in the Bank's legitimate interest (e.g., when litigation is ongoing or reasonably anticipated).

7. To what extent is automated decision-making carried out?

We do not make any decisions based solely on automated processing that produce legal effects concerning you or that significantly affect you. Should we nevertheless use such procedures in individual cases, we will inform you separately.

8. What are your data protection rights?

You have the following rights:

- **Access right** (meaning the right to ask about and obtain your personal data processed by the Bank)
- **Right to data portability**
- **Right to rectification**
- **Right to erasure/destruction**
- **Right to object to processing**
- **Right to prohibit processing/disclosure**



- **Right to withdraw your consent**

The rights are not unlimited; legal limitations may apply. The Bank will examine each case individually and inform you about the result.

Consent can be withdrawn where the data processing is based on your consent. Such withdrawal has effect only for the future, processing prior to the withdrawal is not affected.

We kindly ask you to send your request in writing together with a copy of a valid official identity document to our data protection advisor.

9. EU representative for the Bank

To the extent the GDPR applies the Bank designates the below Deutsche Bank entity as the European Union representative in compliance with Art. 27 GDPR:

Deutsche Bank AG
Data Protection Officer
Taunusanlage 12
D-60325 Frankfurt am Main
Tel: + 49 (69) 910-10000
E-mail: datenschutz.db@db.com

10. Changes to your personal data

We are committed to keeping your data accurate and up to date. Therefore, if your data changes, please inform us of the change as soon as possible.

11. Updates to the Privacy Notice

This privacy notice was updated with effect from May 2026. We reserve the right to amend it from time to time. Any amendment or update to the privacy notice will be made available to you here: <https://country.db.com/switzerland/company/regulatory-information/data-protection-information>. Please visit the Bank's website to obtain the current notice.