



SWIFT for Corporates (S4C) Service

Issuer Name	Deutsche Bank	
Product Type	Bank Channel	
Product/Service Name	SWIFT for Corporates (S4C)	
Product Description	A host-to-host solution for transmitting payment instructions over the SWIFT (Society for Worldwide Interbank Financial Telecommunication) network.	
Key Features	• End-of-day transaction reports • Domestic and international payments	
Benefits	• End-to-end transaction process • Integration with ERP (Enterprise Resource Planning) systems or customer accounting systems • Minimizing human error due to Straight-through Processing • Facilitate the reconciliation process • High level of security	
Risks	• Failure to maintain the confidentiality and security of access may result in the access being misused by unauthorized parties. • Incorrect, incomplete, or inconsistent payment instruction data may cause the transaction to be delayed, declined, or sent to an undue party. • Disruption to the customer's system, the Bank's system, the SWIFT network, or the relevant third-party service provider may cause delays or failures in the processing of instructions. • Transactions may be delayed or rejected due to the validation process, compliance review, sanction check, and compliance with applicable laws and regulations.	
Requirements and Procedures	1. The (prospective) customer already has a Deutsche Bank Current Account 2. The (prospective) customer fills out and signs the SWIFT document	
Fees	Set-up	IDR 18,000,000
	Service Fee	IDR 1,800,000 per month
Additional Information	The fees, service features, risks, terms and conditions set out in this Summary of Product and Service Information (RIPLAY) are effective as of the date this document is issued. Deutsche Bank AG will notify customers of any changes to these matters through the communication channels permitted under the applicable terms and conditions.	
Contact and Complaints	For questions or complaints regarding this product, please contact your Relationship Manager or Client Service by telephone at +62 21 2964 4555 or by email at ams.jakarta@db.com.	
Terms and Conditions:		
1. The (prospective) customer has read, received explanations and understood the product/service of SWIFT for Corporates (S4C) in accordance with this Summary of Product and Service Information (RIPLAY) document. 2. The (prospective) customer understands that this Product and Service Information Summary (RIPLAY) document is not part of the SWIFT for Corporate (S4C) product/service application. 3. The (prospective) customer understands that (Prospective Customer) is obliged to read and understand this Summary of Product and Service Information (RIPLAY) document before signing the agreement and/or the terms and conditions of the SWIFT for Corporate (S4C) product/service applicable at Deutsche Bank. 4. The (prospective) customer has carefully read and independently assessed this Summary of Product and Services Information (RIPLAY) document prior to signing the agreement and/or the terms and conditions of the SWIFT for Corporates (S4C) product/service applicable at Deutsche Bank AG and (prospective) customer understands that (prospective) customer has the right to inquire of Deutsche Bank on all matters related to the SWIFT for Corporates (S4C) and this Summary of Product and Service Information (RIPLAY) document and therefore releases Deutsche Bank AG from any claim for (prospective) customer's decision to use this Deutsche Bank AG SWIFT for Corporates (S4C) product/service. 5. The (prospective) customer is required to provide accurate, complete, and up-to-date information when using the service. Deutsche Bank AG shall not be liable for any errors or losses arising from inaccurate, incomplete, or outdated information provided by the (prospective) customer.		

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